

## 2009 Levy Performance Management Report: Summary

An up arrow designates a successful outcome. Sideways arrows designate an unclear outcome or that the project is not yet completed.

Activity		Lead Implementing Agency*	Date of First Service	Clients Served in 2009	Services		Outcomes		
					Types	Quantity	Outcome Measures	Results**	Success Rating
Overarching Strategy 1: Enhancing Services and Access for Veterans									
Activity 1.1 Expand the Geographic Range of King County Veterans Programs									
1.1.A	Satellite sites North, East and South King County	KCVP	July 2008	137	Case management contacts	283	New clients engaging in services	91 first-time clients	⬆
1.1.B	Military kids curriculum development	CSD	January 2009	NA	Curriculum development Curriculum testing	Developed In testing	Completion of curriculum Number of piloting schools	Curriculum complete One school piloting	↔
1.1.C	Homeless Veterans Reintegration Project	WDVA	April 2007	317	Clients assessed Job-housing placements	317 161	Retain jobs 90 days Retain housing 90 days	76% successful 96% successful	⬆
1.1.D	National Guard Family Assistance Coordinator	WDVA	Sept 2009	241	Outreach service hours Referrals	713 76	Increased stability	98% successful	⬆
Activity 1.2 Increase the capacity of King County Veterans Programs									
1.2.A.1	Increase KCVP financial services	KCVP	Nov 2006	1,727	Financial assistance recipients	1,727	Increased financial stability	75% measured retain housing	⬆
1.2.A.2	Increase capacity of KCVP shelter services	KCVP	Dec 2007 Dec 2007	114 273	Stable bednights Transitional housing bednights	3,909 24,287	Increase housing stability Moving to more stable housing	76% successful 68% successful	⬆
1.2.A.3	Housing planning for veterans	CSD	August 2009	N/A	Plan development	In progress	Increase veterans' access to housing	Plan in progress	↔
1.2.B	PTSD treatment for veterans and their families	WDVA	April 2007	444	Counseling hours Community education hours	3,162 2,510	Reduced PTSD symptoms	95% successful	⬆
1.2.C	Veterans Incarcerated Project	WDVA	April 2007	204	Clients enrolled Job-housing placements	204 123	Reduced jail days Reduced recidivism	5,942 days reduced 88% do not recidivate within year	⬆
1.2.D.1	Employment, outreach and case management enhancements	KCVP	Sept 2007	870	Case management contacts	1,884	Complete case plans Increased stability	Redesigned information system will report in 2010	↔
1.2.D	Veterans Conservation Corps program	WDVA	August 2008	118	Clients screened Job-training placements	118 60	Secure employment and job retention for one year	Too early to measure retention	↔

\* CSD = Community Services Division, MHCADSD = Mental Health, Chemical Abuse and Dependency Services Division

\*\* Outcome measurement results are based upon the number of clients eligible to be measured, which is likely to be different from clients served in 2009.

Activity		Lead Implementing Agency	Date of First Service	Clients Served in 2009	Services		Outcomes		
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Overarching Strategy 2: Ending Homelessness through Outreach, Prevention, Permanent Support Housing and Employment									
Activity 2.1 Identify and engage those who have experienced long-term homelessness									
2.1.A.1	Develop triage database identifying homeless high utilizers	MHCADSD	N/A	N/A	Develop list of high utilizers	Ongoing	List developed	List created	⬆
2.1.A.2.a	Service improvements for homeless Sobering Ctr/ Emergency Services Patrol	MHCADSD	July 2008	1,323	Outreach contacts (individuals)	1,323	Increased engagement in services (individuals)	383	⬆
2.1.A.2.b	Outreach and engagement to chronically homeless - Seattle/REACH	PHSKC	January 2008	502	Clients enrolled	502	Clients in permanent housing Enrolled in benefits and substance abuse services	25% 48% 47%	⬆
2.1.B.1	PATH outreach team	CSD	January 2008	532	Outreach contacts	532	Increased access to resources	89%	⬆
2.1.B.2	Mobile Medical Unit	PHSKC	July 2008	332	Referrals for assistance	942	Increased access to resources	89%	⬆
2.2.	Increase permanent housing capital	CSD	Fall 2007		Capital projects funded through 2009	20	Vets units funded Homeless units funded	162 381	⬆
2.3	Landlord Risk Reduction (Landlord Liaison)	CSD	January 2009	273	Hours of education-outreach	5,226	New landlords renting units	62	⬆
2.4.A	Housing Health Outreach Team (HHOT)	PHSKC	January 2008	945	Linked to Primary Care MH/CD engagement Self-manage chronic condition	271 406 344	Increase housing stability	97%	⬆
2.4.B	Investment in support services for housing	CSD	January 2008	217	Households served Case management hours	177 20,550	Increase housing stability	86%	⬆
2.5.A	Criminal Justice Initiatives FACTS Program	MHCADSD	January 2008	51	Client visits	490	Move into supportive housing	67%	⬆
2.5.B	Criminal Justice Initiatives FISH Program	MHCADSD	April 2009	41	Clients enrolled	41	Move into supportive housing Increased stability/ retention	35 81%	⬆
2.6	Permanent housing placement for Criminal Justice (CJ) involved parents	CSD	2008	29	Individuals contacted Families enrolled Case management hours	443 29 1,204	Increase housing stability	52%	↔
2.7	Housing Stability Program	CSD	2008	1,623	Households assisted	623	At-risk families who maintain their housing 12 months	93%	⬆
2.8	Link education and employment to supportive housing	CSD	2008	792	Clients enrolled	792	Secure job/Meet job goals Retain jobs/Increase income	431 67%	⬆

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Overarching Strategy 3: Increasing Access to Behavioral Health Services									
3.1.A	Integrate MH/CD into primary care clinics (non-vets)	PHSKC	2008	7,476	Clients assessed Enrolled in treatment	7,476 2,435	Reduced depression scale	38%	⬆️
3.1.B	Integrate MH/CD into primary care clinics (vets outreach)	PHSKC	2008	777	Assessed for PTSD/MH Enrolled in treatment Outreach CM & Referrals	777 451 180	Reduced depression scale	38%	⬆️
3.2/3.3	Training programs in trauma sensitive & PTSD treatment	WDVA	July 2009	626	Treatment professionals educated	626	Clients referred/ Improved treatment	Too early to measure	➡️⬅️
3.4	In-home services to treat depression in elderly vets, others	CSD	2008	171	Recruited Clients enrolled	171 81	Reduced depression scale	98.5%	⬆️
Overarching Strategy 4: Strengthening Young Families at Risk									
4.1	Nurse Family Partnership	PHSKC	2008	133	Clients enrolled NFP Clients enrolled WTP	133 116	Successful birth outcome Improved employment	90% 68%	⬆️
4.2	Pilot services for maternal depression	PHSKC	2008	3,759	Clients screened Positive for depression Receiving treatment	3,759 995 628	Increased mental health status	64%	⬆️
Activity 4.3 Fund early childhood and prevention services									
4.3.A	Healthy Start expansion	PHSKC	2008	335	Clients assessed Receiving home visits Linked with medical	335 335 328	Delaying birth of second child	91%	⬆️
4.3.B	Cultural Navigator project	PHSKC	2008	835	Clients receiving info Information contacts Agencies- technical assistance	835 2,144 142	Increased access to culturally appropriate services	92%	⬆️
4.3.C	Promoting First Relationships project	PHSKC	2009	16	Number of caregivers trained	16	Increased caregiver skills	67%	⬆️
4.3.D	Family Friend and Neighbor Network Play and Learn	PHSKC	2009	6,901	Families served Attendees Play and Learn	2,492 6,901	Increased caregiver skills	83%	⬆️
4.4/4.5	Invest in education / employment / treatment for parents exiting CJ system	CSD	2009	47	Parents served Case management hours	29 3,837	Families do not re-enter the CJ system	100% of those measured did not return	⬆️
4.6	Family Treatment Court	King County Superior Court	2009	54	Clients served New enrollees with treatment plan	54 26	Completed treatment plans	88%	⬆️